Eat Well, Live Well.



# ASV<sup>1</sup> management of the Ajinomoto Group

Vision for 2030 and Medium-Term Management Plan(MTP) for 2020-2025

Takaaki Nishii
Representative Director
President & Chief Executive Officer
February 19, 2020







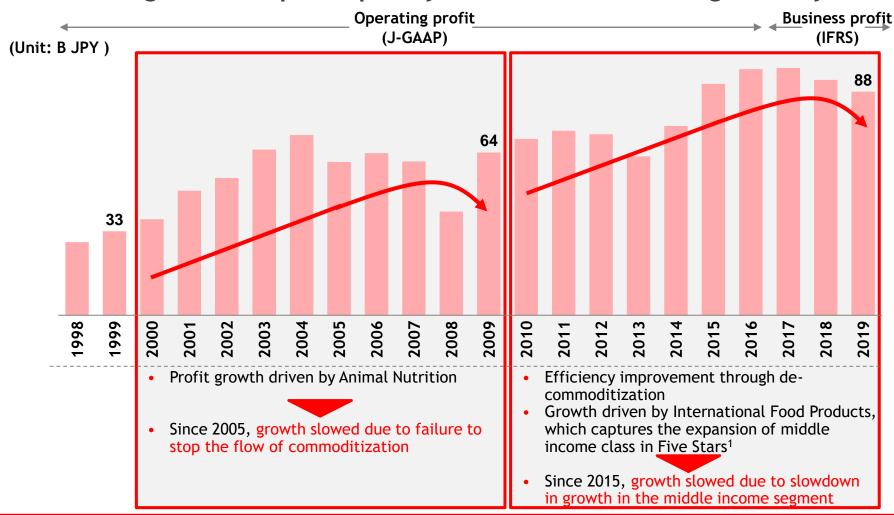


- 1 Vision for 2030
- 2 Key Strategies of the MTP for 2020-2025



## Review of the past 20 years

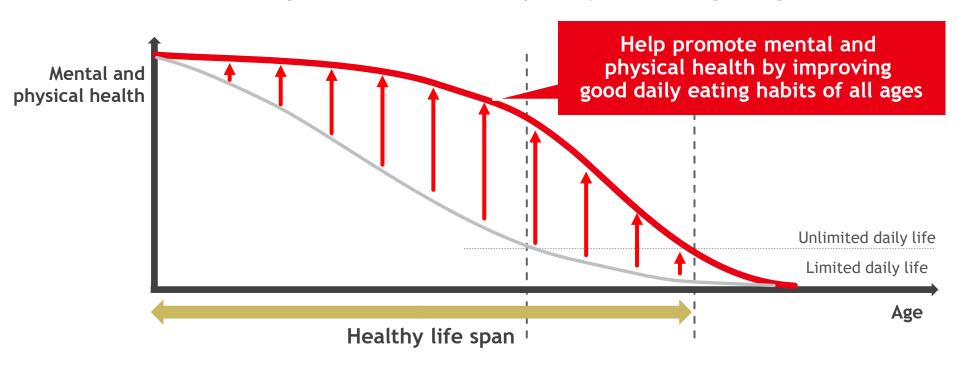
# Has grown while transforming the business structure, but the next challenge is to respond quickly to environment changes every decade





# Help people worldwide enhance healthier life by unlocking power of amino acids

- Helping a billion people enhance healthier life
- Reducing our environmental footprint by 50% while growing our businesses

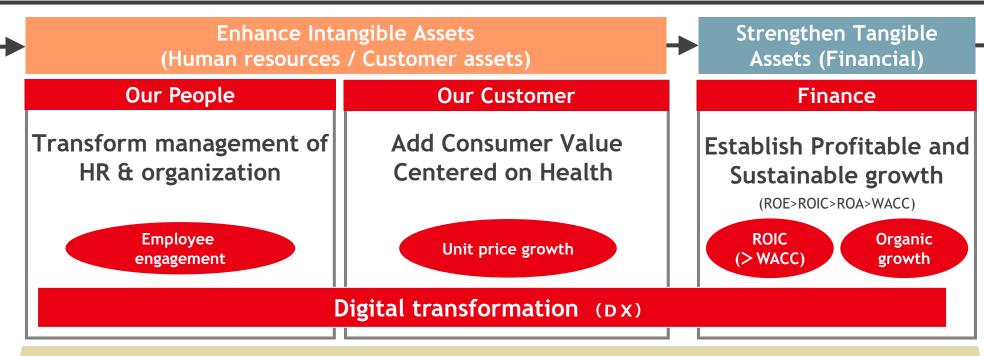




**Priority KPIs** 

# Focus all of our resources on solving food and health issues

Sales ratio of core businesses



Sustainability of Society and the Earth

Create Corporate Value (Corporate Brand Value, Employee Engagement, Market Capitalization)



## Organizational management reform to achieve the target of MTP

#### **Board of Directors**

Management
Foundation Review
Committee

# Support transformation to "Solution-Providing Group of Companies for Food and Health Issues"

# **Executive Committee**

**CEO** 

CDO

Organization Management Reform

Approach for Reform

"Work separately" > "Work collaboratively"

- 1 Issue-solving R&D organization: Integration into Bio-Fine Lab and Food Development Lab (April, 2019)
- 2 Global organization of three consumer food businesses

(April, 2020)

- 3 Strengthening Supply Chain Management
- 4 Enhancing corporate functions by forming JV

(Ajinomoto Digital Partners Corp.)

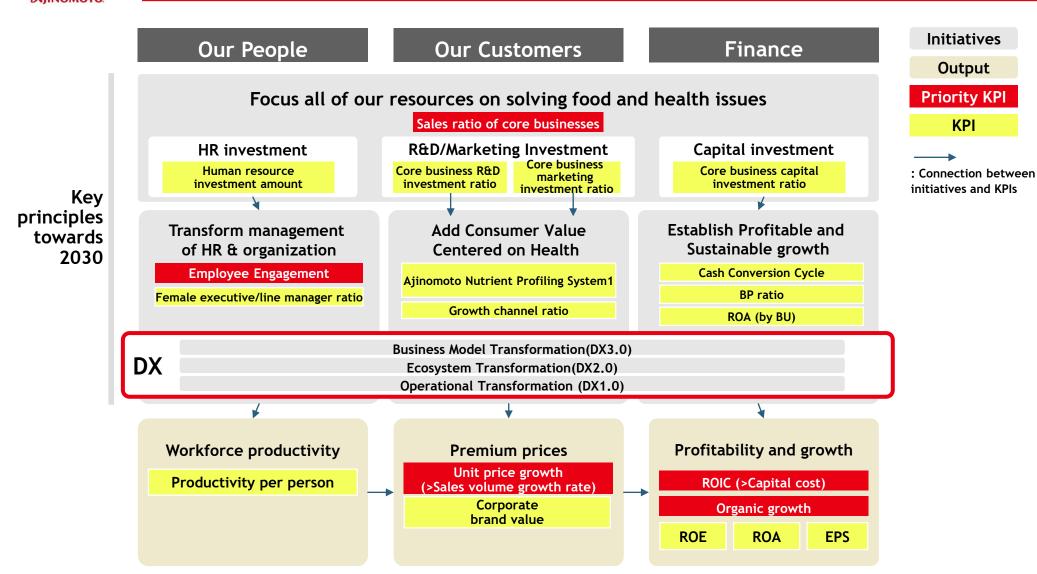
(April, 2020)

DX Committee
DX Department (July, 2020)

Implement DX in five areas across the group (SCM, Marketing, Corporate, R&D, Digital talents)



#### Overview of transformation and KPIs





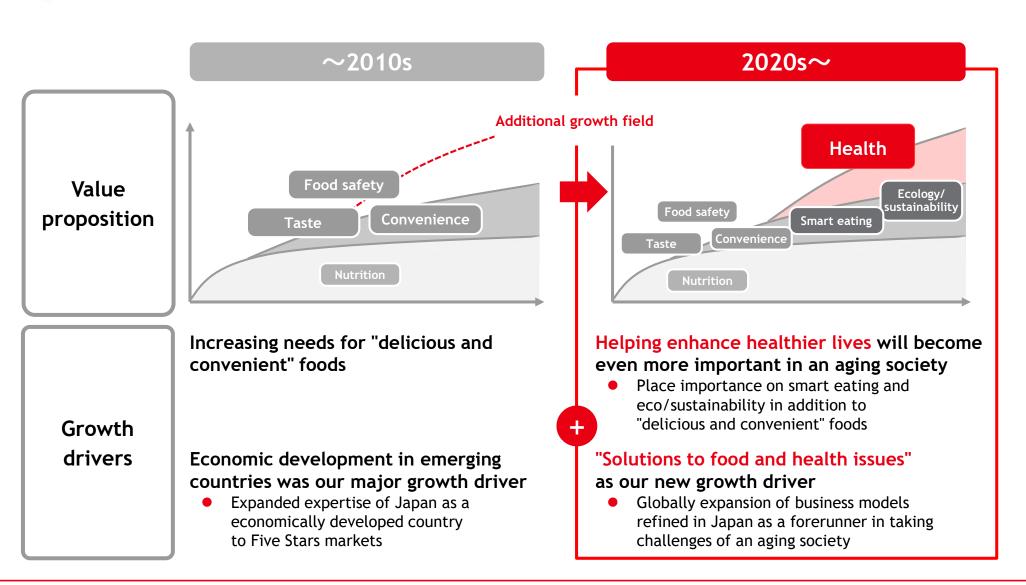
# Structural targets for 2030

|                  |  |                    | 20-22 Phase 1 Structural reform | 23-25 Phase 2 Regrowth | 2030 Goal |
|------------------|--|--------------------|---------------------------------|------------------------|-----------|
|                  |  | FY19<br>(Forecast) | FY22<br>(Target)                | FY25<br>(Target)       |           |
| Efficiency       | - (  | 3%                 | 8%                              | 10-11%                 | 13%       |
| Growth           | Organic sales growth (YoY)                               | 2%                 | 4%                              | 5%                     | 5%        |
|                  | Sales ratio of core businesses                           | 65%                | 70%                             | 80%                    | 80%~      |
| Priority<br>KPIs | Employee engagement ("ASV as own initiative" 1)          | 55%                | 70%                             | 80%                    | 85%~      |
|                  | Unit price growth(YoY) (International consumer products) |                    | 2.5%                            | 3%                     | 3%        |

<sup>1: &</sup>quot;ASV as own initiative" = Status whereby each and every employee is able to autonomously work towards achievement of ASV Note: Organic sales growth and unit price growth are target growth rates for FY21-22 and FY24-25, respectively Organic sales growth: Refers to sales growth excluding the effects of discontinuous growth such as exchange rates, changes in accounting practices and M&A/business sell-off Unit price growth rate: Refers to the unit price growth rate of the international consumer products from the base year for each country and category as a weighted average in proportion to sales



# Drive growth by adding "Solutions for Food and Health Issues" as a new driver





## Health issues becoming globally serious

## **Excessive salt intake**



- Excessive salt intake is prevalent in 95% of countries
  - Many countries where we operate take more than double the amount of salt intake standard
- Salt reduction is one of the most essential issues in mitigating the risk of chronic diseases like hypertension

Hypertension contributes to 7.5 million deaths annually (approximately 13% of all death causes)

# Age-related functional decline



- Unhealthy lifestyle and poor nutritional balance cause serious health problems in a rapidly aging world
  - Approximately 20% of seniors in the world tend to be short of essential nutrition incl. protein

    This is one cause of decline of muscle and cognitive function
- Healthier eating from an early age is key to mitigating future health risks

Food is expected to contribute more to the solving of global health issues

Source: WHO



# Ajinomoto is well positioned to solve "food and health issues" with the power of amino acids

#### Excessive salt intake

# **Delicious salt reduction** with umami (Taste function) Salt reduction effect with umami<sup>1</sup> Cheese Soup Sausage 40% 50% **75%**

## Age-related functional decline

Maintain / improve body functions with amino acids
(Nutritional / physiological function)



Build muscle Branched-chain amino-acids (BCAA) such as leucine



Support body function BCAA + arginine, glutamine, alanine, etc.



Related to cognitive function as a source of Neurotransmitter essential amino acids.



## Consumer perception of MSG has been improving

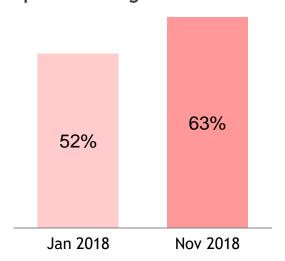


## Continuous fostering of an accurate understanding of MSG

World Umami Forum in New York in Sep 2018

# Image of MSG is improving among dietitians

Ratio of nutritionists who responded that they have a positive image toward MSG<sup>1</sup>



#### Revival of MSG is a future trend

Global leading research company Mintel report "MSG Revival" (Sep 2019)<sup>2</sup>

<mark>MINTEL</mark>

(Excerpt)

"It's not until recent years that celebrity chefs and food scientists alike have begun to speak out and discredit this notion of MSG being harmful, stating instead that the poor perception stemmed from racism against Chinese Americans"

"But this trend may soon change in food products and restaurants alike as more consumers understand that MSG is not only safe, but a wonderful source of umami."

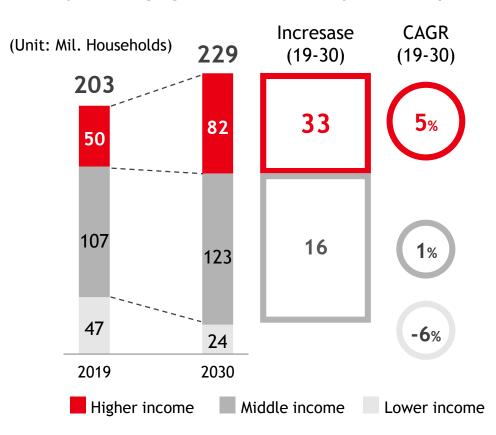
# Application of MSG in meat alternatives and major restaurant menus is becoming more common



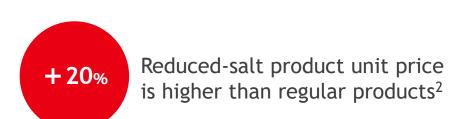
# Rapidly increasing higher income households spend more on health

Higher income HH is rapidly growing even in developing countries

No. of households by income class in major emerging countries where Ajinomoto operates<sup>1</sup>







Unit price



**Expenditure** 

Higher income HH spends more on health than middle incomet<sup>3</sup>

times



# Sustainability of Society and the Earth: Reduce GHG by 50% by 2030 and mitigate economical risks

| ESG  | issues                   | Our solutions   | Targets  | Risk                                    |  |
|--|--------------------------|---|--|---|--|
| Climate  | Greenhouse<br>effect gas | <ul> <li>Participate in international initiatives</li> <li>Use energy-saving, renewable energy</li> <li>Contribute to the society with new technologies</li> </ul>                              | Greenhouse effect gas reduction rate FY25: Reduce by 30% FY30: Reduce by 50% (vs. FY18)                        |   |  |
| change   | Water<br>risk            | Reduce water use in the manufacturing process     Conserve forest as source of water  | Water use reduction rate1 FY30: Reduce by 80% (vs. FY05) Recharge rate of drinking water into forest FY25:100% | Risks                                   |  |
| Resource<br>circulating<br>society<br>building | Plastic<br>waste         | <ul> <li>Reduce: compact packaging</li> <li>Recycle:         <ul> <li>Convert to mono-materials</li> <li>Share industrial-government</li> <li>collaborative technologies</li> </ul> </li> </ul> | Plastic waste<br>FY30: Achieve "Zero"  | equivalent<br>to JPY 8-10B<br>Implement |  |
|  | Food loss                | <ul> <li>Improve manufacturing process yield</li> <li>Expand destinations for effective use</li> </ul>  | Food loss reduction rate2<br>FY25: Reduce by 50%<br>(vs FY18)  | measures to<br>reduce risks             |  |
| Sustainable procurement                        | Food loss                | <ul> <li>Procure sustainable coffee beans, palm oil, paper, soy beans, beef</li> <li>Make procurement along the "group shared policy on better mutual relationship with animals"</li> </ul>     | Sustainable procurement ratio FY30: 100% of issue materials  |   |  |

# (Ref.)

## Focus on health and the environment among SDGs themes

# SUSTAINABLE GALS DEVELOPMENT GALS





3 GOOD HEALTH AND WELL-BEING

 Increase in non-communicable diseases

#### Voluntary global targets for 2025 by WHO(Excerpt)

- At least 10% relative reduction in the harmful use of alcohol, as appropriate, within the national context
- A 10% relative reduction in prevalence of insufficient physical activity
- A 30% relative reduction in mean population intake of salt/sodium
- A 30% relative reduction in prevalence of current tobacco use in persons aged 15+ years
- A 25% relative reduction in the prevalence of raised blood pressure or contain the prevalence of raised blood pressure, according to national circumstances
- Halt the rise in diabetes and obesity



Age-related health issues

Environ mental



 Greenhouse gas emissions



- Sustainable procurement
- Food-loss



Plastic waste





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# FY2020-2025 Roadmap:

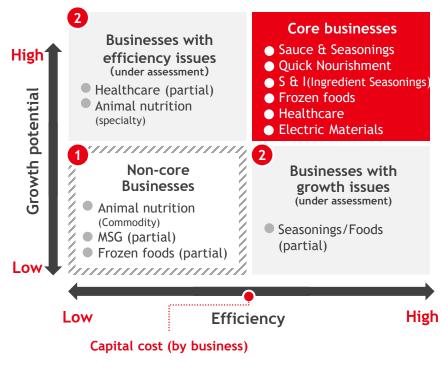
# Two-phase transformation to a sustainable growth

2020-2022: Phase 1 2023-2025 : Phase 2 Structural reform Regrowth Reshape portfolio for higher efficiency & stronger growth **Establish**  Restructure non-core businesses and assess Restructure other businesses assessed during Profitable and other businesses for restructuring in next phase Phase 1 Sustainable Focus investments on core businesses Growth Unit price growth through ecosystems of food and health • Delicious low-salt foods through use of umami, etc. **Add Consumer** Unit price growth through capturing lifestyle changes Value Centered Expand adjacencies to capture lifestyle changes on Health Strengthen products and brands Develop new growth modelsBuild businesses to provide personalized health solutions **Transform** Invest in our people, enhance issue-solving capabilities HR & Org Invest in our people for higher workforce productivity Management · Increase engagement, diversity and new way of working to enhance issue-solving capabilities Dx (Digital Transformation) Organic growth: 2%(FY19) **4**%(FY22) **5**%(FY25) **ROIC: 3**%(FY19) **8**%(FY22) 10-11%(FY25)



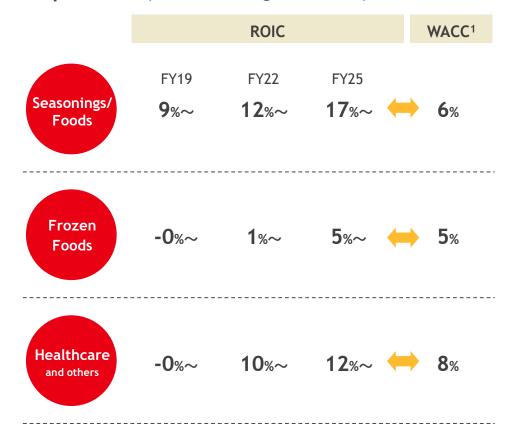
# Reshape portfolio to achieve efficiency that exceeds capital cost in each segment

#### Focus Portfolio on Core Businesses

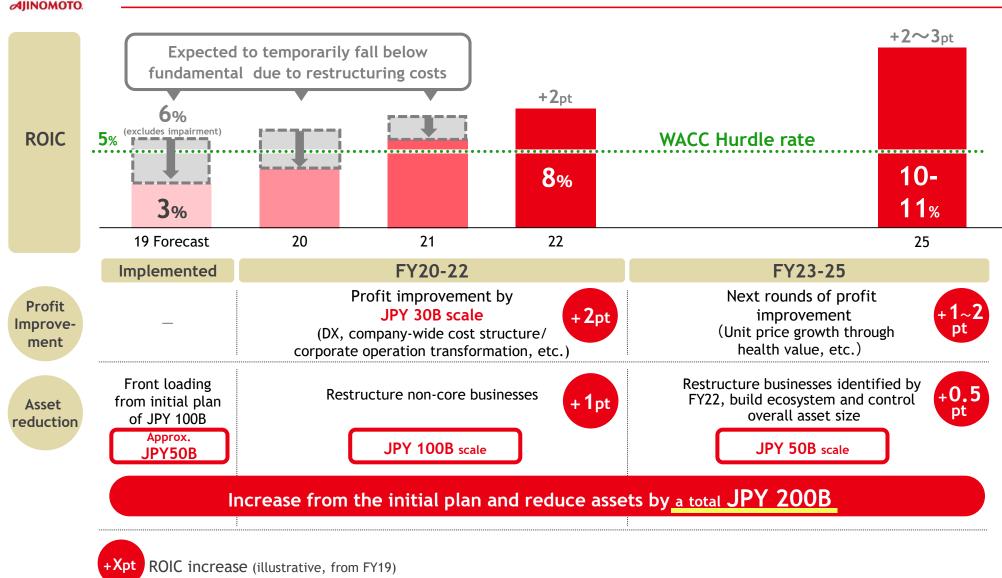


- 1 Restructure non-core businesses by FY22
- 2 Assess businesses with growth or efficiency issues by FY22, and restructure by FY25

Increase ROIC of each segment to exceeds capital cost(Published Segment Base)

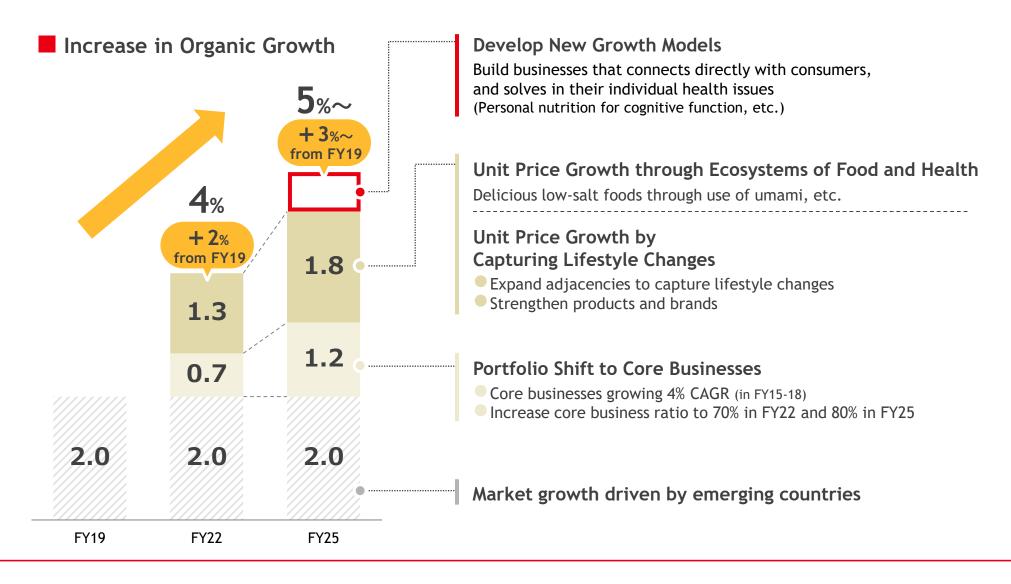


## **Drive ROIC improvement**





## Accelerate growth beyond 5%

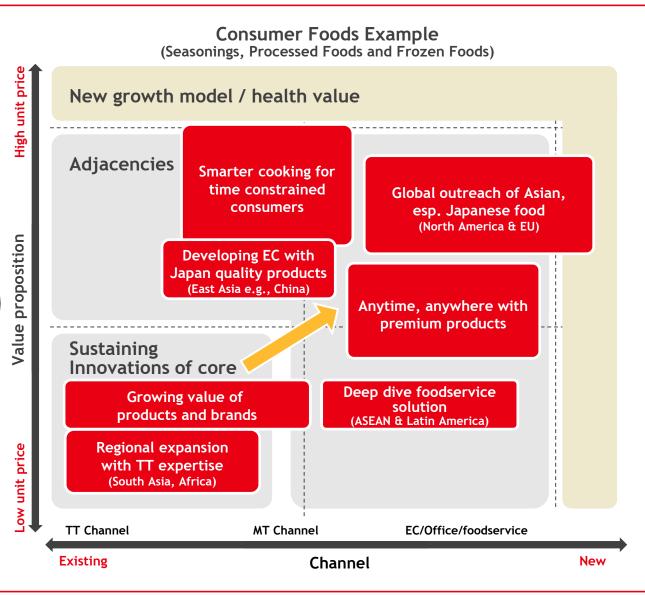




✓ JINOMOTO

# Stable growth by delivering new value in growing channels

# Lifestyle Changes Premium Market Expansion<sup>1</sup> $+120_{M}$ Increase in urban population people1 (FY15-30) Increase higher income HH in cities Open space for Ajinomoto to expand from affordable products in non-urban areas **Evolving Channel Landscape 8**B\$ **55-65**BS EC market size in Indonesia (FY17) (FY22) Open space for Ajinomoto to expand from TT channels





# Expand issue-solving ecosystems globally and realize higher unit prices

#### Established Ecosystems Together with Local Communities

"Iwate Prefecture Model" on low salt/recommended salt intake

Social Value

Iwate Prefecture's salt intake improved from highest in Japan to about 20th place (out of 47)

#### Financial Value

Price premium of Low-salt products Sales growth of Low-salt products (FY2014-2017)



# Ajinomoto Wedia Retailers

#### **Ajinomoto**

- Low-salt menus that use local ingredients
- Workshops with nutritionists/retailers

#### Government

- Awareness-raising campaigns
- "Iwate Low/Recommended Salt Intake Day"

#### Retailers

 Promotions for low-salt diet (In-store events/flyers etc.)

#### Media

 Raising of awareness of low-salt diet, introduction of campaigns/low-salt menus

#### **Expand the Models Globally**

## **Japan**



Expanding cooperation to 39 prefectures by developing "Iwate Prefecture Model," etc.<sup>2</sup>



#### Expanding Japan Model Worldwide

- School meal project in Vietnam
- Victory Project®
   (Brazil, South East Asia) etc.



# New growth models Build a platform for personalized nutrition in brain and beyond

**Increasing Health Risks** 

**Cognitive Decline** by Aging

Lifestyle-Related

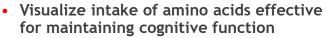
Frailty

The Potential of Amino Acids as a source of Neurotransmitters

### Risk screening

Analyze future risk of cognitive decline of individuals アミノ酸を測る。今のからだを知る。

 Expand Amino Index® application to cognitive function



• Utilize diet history and results cognitive function tests of individuals Establish "Meal Diagnosis Algorithm"



ر aminoindex

アミノインデックス。

#### **Solutions**

Provide personalized supports for well-balanced amino-acid intake

- Solutions for improving amino-acid intake Food or supplement recommendations Recipe recommendations
- Supporting consumers to improve their living habits with D2C services by utilizing EC etc.



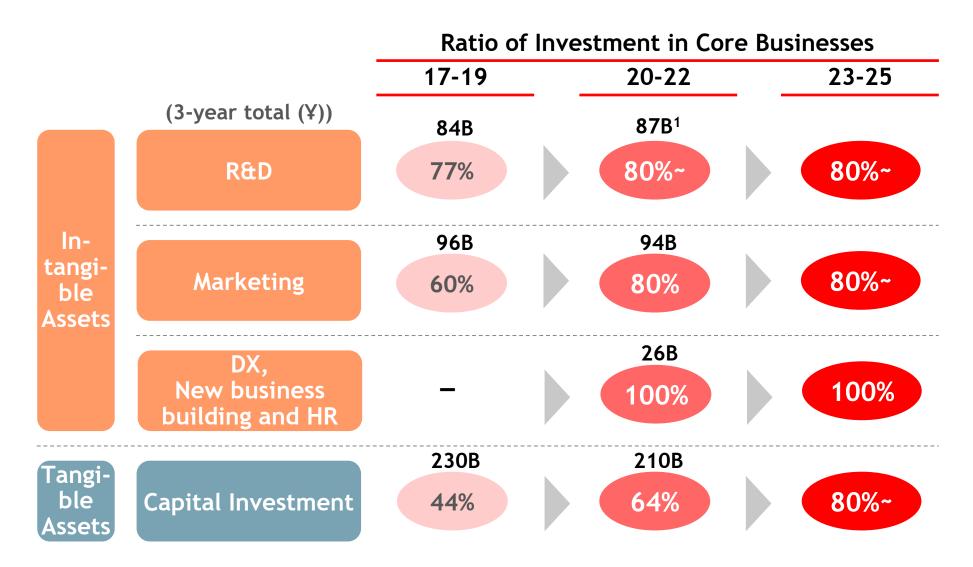




Establish evidence about the relationship between diets and cognitive function Establish evidence about the relationship between diets and cognitive function

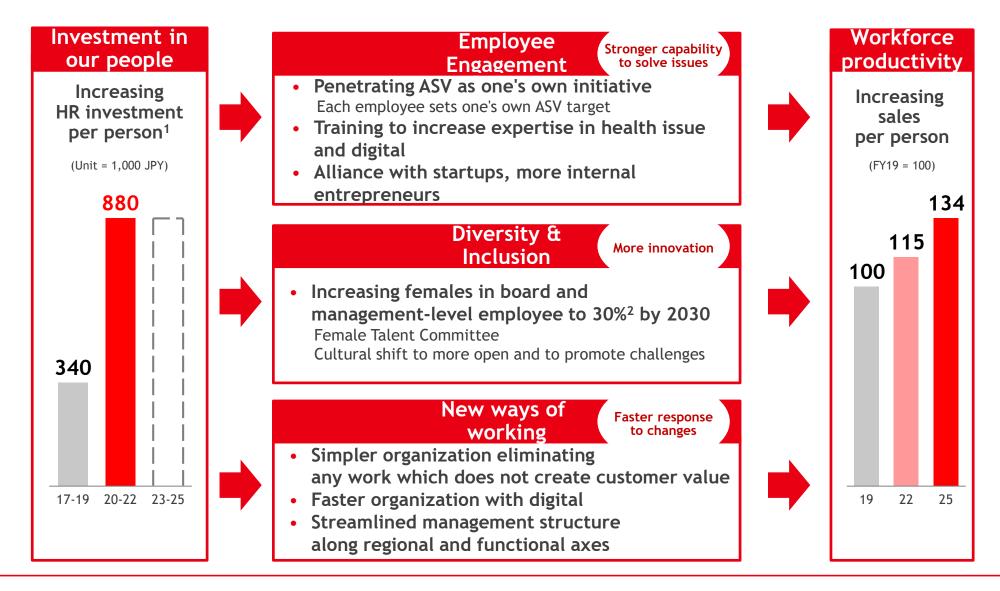


#### Focus investment on core businesses





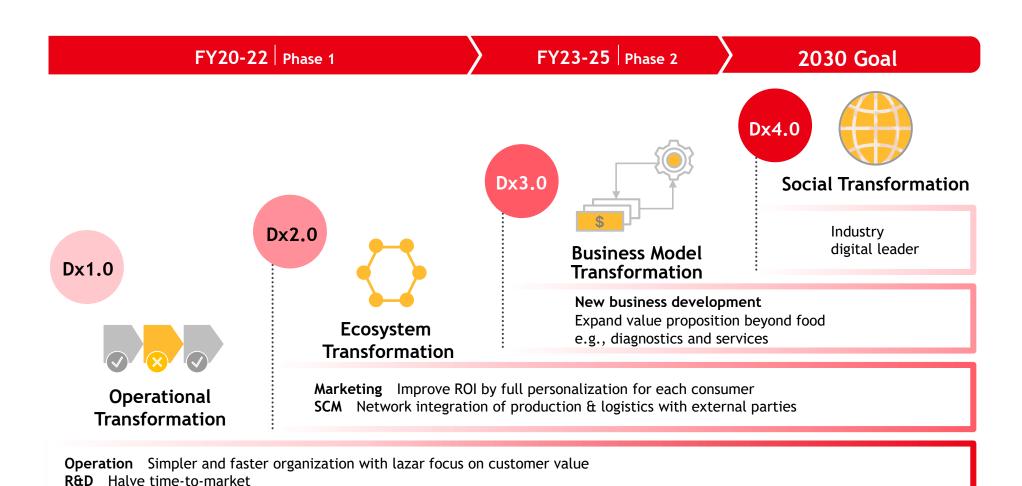
# Invest more in our people to build organization of solving social issues, and to enhance productivity





#### Hardwire DX for transformation

**SCM** Build flexible SCM and reduce inventory



25



## Corporate Financial strategy for FY25

#### Cash Flow

- Increase operating cash flow from FY17-19 by structural reform
- · Reduce assets and secure sufficient cash for growth investment

# Growth Investment

- Shift investment from tangible assets to intangible assets, from non-core to core business
- On the other hand, minimize asset increase by building ecosystem with external parties

# Fund Raising

• Target Net D<sup>1</sup>/E ratio at 50% level, and manage capital structure with capital cost of 5-6%

## Shareholder Return

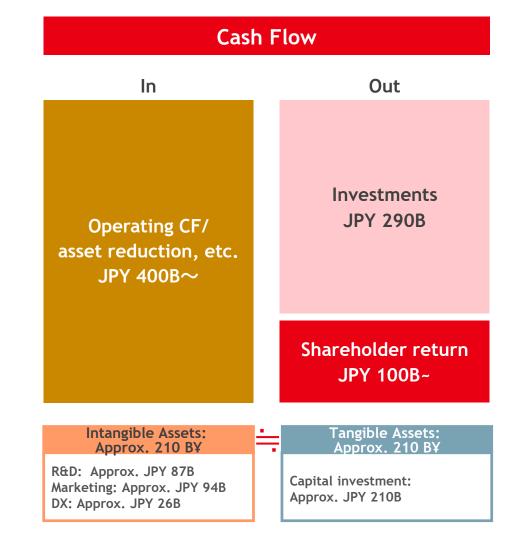
- Target shareholder return (payout + buy back ratio) is 50% or higher
- Maintain or increase dividends, targeting payout ratio around 40%, also in FY20-22 when structural reforms will be implemented
- Reflect TSR (Total Shareholder Return) in executive compensation



#### Balance sheet and cash flow in 20-22

#### **Balance Sheet** FY19 (Forecast) FY22 (Plan) Total Assets: Approx. JPY 1.36T Total Assets: Approx. JPY 1.41T Inventory Inventory Interest-Interest-bearing bearing debt debt Core Core business business assets assets Other business Other business assets assets

- Reduce tangible fixed assets while increasing portion of core business assets
- Improving CCC by approx. 10 days. With these initiatives, control increase in total assets
- ROE>ROIC>ROA>WACC



# Eat Well, Live Well.



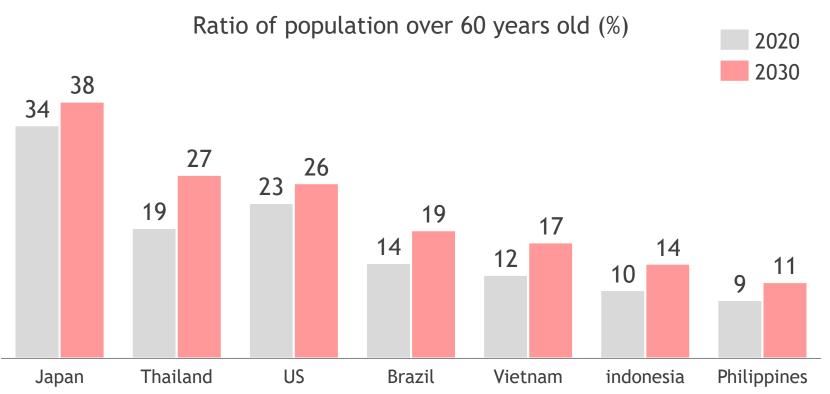
Thank you.



# **Reference Materials**



# Aging is increasing not only in developed countries but also in emerging countries



- Even in major emerging countries where Ajinomoto operates, the population aged 60 and over will reach 130 million in 2030, exceeding the total population of Japan
- Decline in body function due to aging is an issue not only in developed countries but all over the world





## Continuous efforts to enhance our corporate brand

# Corporate Brand in the Integrated Corporate Value System

# Corporate brand is a key lever to increase corporate value 2 billion USD is our target of corporate brand value in 2030 Financial value **Customers** Corporate brand value Corporate value HR & **Finance** organization ESG Market Employee capitalization Value engagement

#### **Initiatives Going Forward**

Realize profitable and sustainable growth

Going forward, communicate coherent messages as "Solution-Providing Group of Companies for Food and Health Issues"

Enhancing nutrition value

Addressing major environmental issues

Promoting right understanding of MSG

Eat Well, Live Well.

**AJINOMOTO** 

Tokyo Olympics/

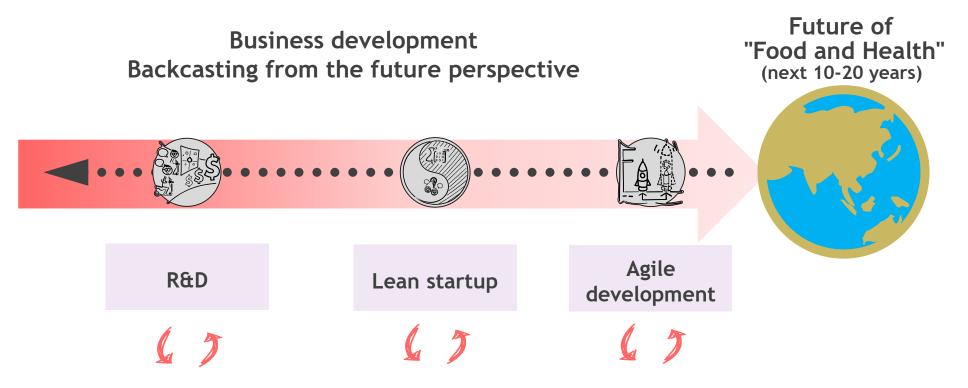
**Paralympics** 

Nutrition

Summit



## Rebuild innovation model to accelerate growth



Open & Link Innovation (Ecosystem of innovation)

Ajinomoto Group Accelerator

- Alliance with ventures
- Nurture internal entrepreneurs

Expand global R&D network





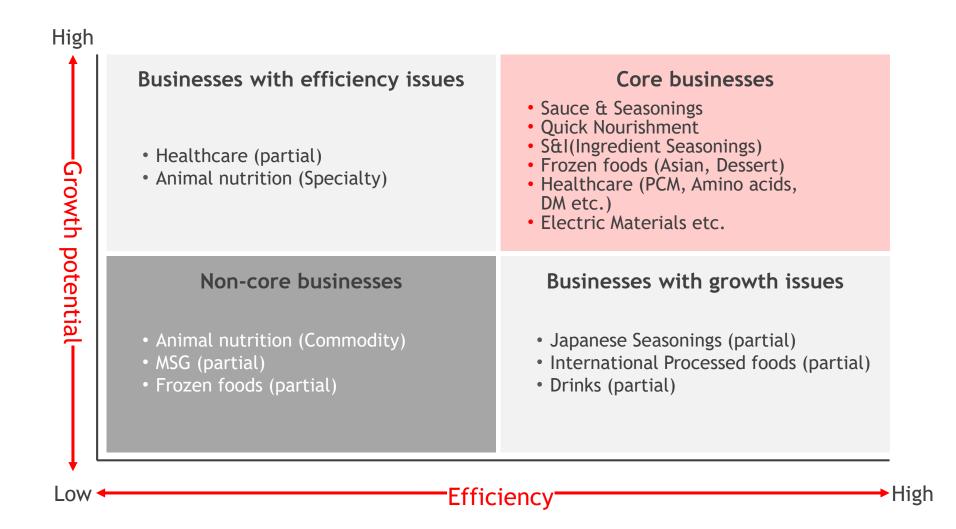


Deepen collaboration relationship with customers

Customer Innovation Center



## Business portfolio overview



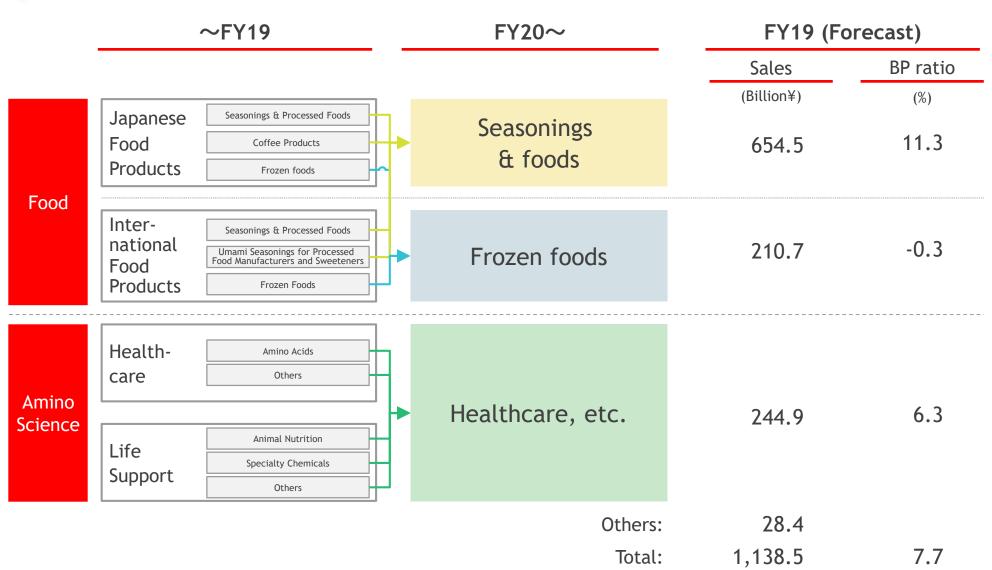


## Comparison between core businesses and others





# Segment changes





# Strategies by business segments: Seasonings and Foods

|                      | FY19 (Forecast) | FY22 (Plan) |
|----------------------|-----------------|-------------|
| Sales (B¥)           | 654.5           | -           |
| Organic Sales Growth | 1%              | 5%          |
| BP ratio             | 11%             | 12%         |

## Sauce & Seasonings

#### Enhance health value and product portfolio

- Enrich health value and expand product lineups
  - Grow the existing core products and new low-salt products by "delicious salt reduction with umami"
  - Boost growth of products that promote uptake of protein-rich products such as meat and tofu

#### Respond to lifestyle evolution

- Expand into adjacencies to enable smart cooking
  - Respond to key changes in cooking styles, such as menu seasonings for microwave cooking
  - Modernize our portfolio to meet the needs of shorter cooking time in urban life, mainly in ASEAN and Latin America

#### Quick **Nourishment**

- Evolve portfolio of convenient AND nutritious products, which will help consumer solve health issues
  - New fields that can provide nutritions and reduce risk of mental fatigue and reduces cognitive decline
  - Global expansion of convenient foods that supplement proteins

- Grow products that meet specific deep needs of each consumer, and offer comfort and nutrition
  - Global expansion of new business areas such as soups and beverages with enhanced health value
  - Strengthen E-commerce and other new channels that deliver health and nutrition products personalized to each consumer

## S&I (Ingredient Seasonings)

- Fortify solution capabilities to realize health value such as salt reduction with maintaining deliciousness
  - Evolve integrated solutions of taste, texture and umami
  - Deepen relationships with global key accounts
- Build Al menu systems for nursing care and hospital meal services
- Expand solutions to support our customers to meet changing global consumer preferences, such as clean labels and veagans
  - Alternatives of meat and dairy products
  - Expand our solution capability to overseas food services
- Approach to the high-end restaurant market through MTG in North America



# Strategies by businesses segments: Frozen Foods

|                      | FY19 (Forecast) | FY22 (Plan) |
|----------------------|-----------------|-------------|
| Sales (B¥)           | 210.7           | -           |
| Organic Sales Growth | 2%              | 3%          |
| BP ratio             | -0.3%           | 3%          |

#### Enhance health value and product portfolio

#### Respond to lifestyle evolution



- Expand and develop frozen foods business to meet healthcare needs
  - Increase delicious and less-salt products
  - Develop Asian Frozen Foods with plant protein to promote protein intake
  - Low GI/allergen-free high value-added products
  - Expand nutrition care food to help solving health issues for the elderly

- Develop new frozen foods domains that meet diverse consumer needs, such as fun and sustainability
  - Japan-style Gyoza expansion abroad
  - Vegetarian products
- Accelerate growth of products that solve operational issues and labor shortage of foodservice
  - Frozen desserts of patisserie quality



# Strategies by business segments: Healthcare, etc.

|                      | FY19 (Forecast) | FY22 (Plan) |
|----------------------|-----------------|-------------|
| Sales (B¥)           | 244.9           | -           |
| Organic Sales Growth | 3%              | 4%          |
| BP ratio             | 6%              | 12%         |

#### Enhance health value and product portfolio

#### Expand business of Ajinomoto BioPharma Service

- Strengthen business base through growth areas of antibody drugs, nucleic acid drugs, etc. based on good relationships with major pharmaceutical companies
- Develop culture medium for regenerative medicine and medical food by utilizing amino acids
- Expansd Amino Index testing service and build ecosystem for customer solution and partnerships

#### Respond to lifestyle evolution

## Healthcare

**Electric Materials**  Business growth that captures the tailwind of the rapidly growing global market

- Expand business for cloud server by 5G
- Expand business for new network services generated by high-speed communications

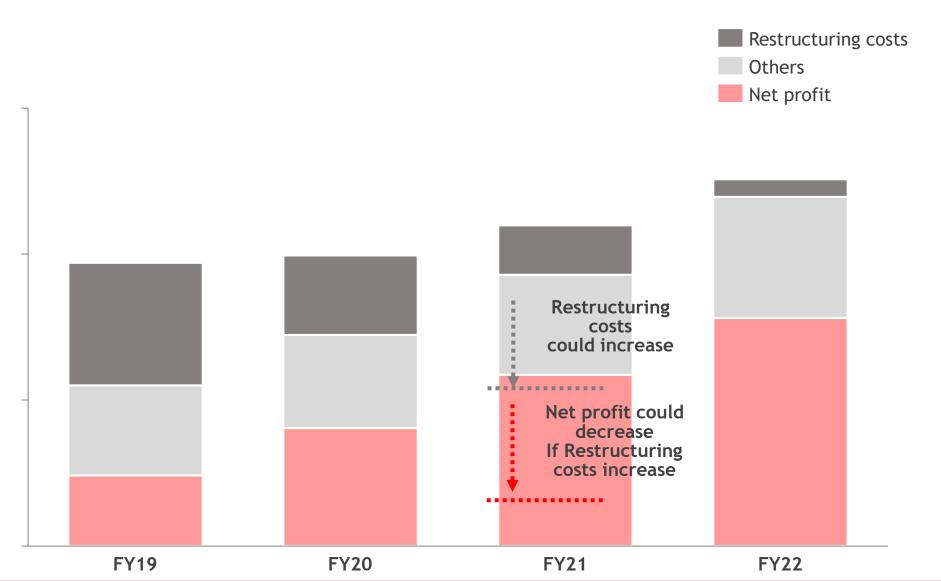


# Other structural targets

|      |                       |                    | 20-22<br>Phase 1  | 23-25<br>Phase 2 |
|------|-----------------------|--------------------|-------------------|------------------|
|      |                       |                    | Structural reform | Regrowth         |
|      |                       | FY19<br>(Forecast) | FY22<br>(Target)  | FY25<br>(Target) |
|      |                       |                    |                   |                  |
|      | ROE                   | 3%                 | 10%~              | 12%~             |
| KPIs | Business profit ratio | 7.7%               | 10%~              | 13%~             |
|      | ROA (Business profit) | 6.2%               | 8%~               | 12%~             |



# Illustrative profit trend in FY19-22 Implement structural reforms in early phase of transformation





# Sales growth rate/BP margin by region toward FY22

|                                 | Sales growth<br>(FY19-22 CAGR) | BP ratio<br>(FY22 plan) |
|---------------------------------|--------------------------------|-------------------------|
| Japan                           | 2%                             | 9%                      |
| Asia                            | 4%                             | 15%                     |
| Americas                        | 5%                             | 8%                      |
| Europe, Middle East<br>& Africa | <b>-5</b> %                    | 9%                      |



# Precondition of FY20-25 Mid-term plan (Currency rate)

|     | Currency rate | Sensitivity to BP (Conversion) |                        | Sensitivity to BP<br>(Trade) |
|-----|---------------|--------------------------------|------------------------|------------------------------|
| USD | 107.00        | ±1JPY→Approx.<br>100M JPY      | 1JPY lower vs<br>USD   | Approx. OM JPY               |
| EUR | 123.00        | ±1JPY →Approx. 50M<br>JPY      | 0.1EUR lower vs<br>USD | Approx. OM JPY               |
| ТНВ | 3.42          | ±0.01JPY →Approx.<br>100M JPY  | 1THB lower vs<br>USD   | Approx.+500M JPY             |
| BRL | 28.16         | ±1JPY →Approx.<br>300M JPY     | 0.1BRL lower vs<br>USD | Approx.+300M JPY             |



# Impacts of coronavirus (COVID-19, For 3 months)

## **Negative impacts**

# Fixed cost impact of stopping facilities

#### At most JPY 0.6 billion

Shanghai Ajinomoto Amino Acid Co., Ltd.: JPY 0.08billion/month Shanghai Ajinomoto Seasoning Co., Ltd.: JPY 0.12 billion/month

Economic Impact in Japan and Major Countries (Inbound, Restaurant, Conference, etc.)

## Positive impacts

Cost down of energy etc.

#### At most JPY 0.25 billion

Because of the price down of crude oil and tapioca;

Japan: JPY 20 million

International: JPY 230 million

## Substituting raw materials from China

#### At most JPY 0.3 billion

Cost impact of substituting the raw materials imported from China and used in major facilities in Japan and Asia

Impact on MSG and other materials markets (Under checking)

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- ➤ Forward-looking statements, such as business performance forecasts, made in these materials are based on management's estimates, assumptions and projections at the time of publication. A number of factors could cause actual results to differ materially from expectations.
- > This material includes summary figures that have not been audited so the numbers may change.